

ship information & travel guide

Paul Gauguin
CRUISES



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Welcome Aboard

Te nava nava fenua. Welcome to the delightful land beyond imagination. And welcome to the m/s Paul Gauguin. We warmly embrace you as our guest and trust your cruise aboard *The Gauguin* will be a truly memorable experience.

Your cruise documents contain valuable information about embarkation and disembarkation procedures, as well as hotel and flight information. We take special care in preparing these documents, and we highly recommend that you read this guide thoroughly to ensure you have all applicable documents.

This guide will also acquaint you with our award-winning ship, provide answers to your questions about its facilities and amenities, and make you feel right at home, before you even set sail. Your captain, officers, staff, and crew await your arrival with great anticipation and look forward to transforming your shipboard experience into a truly unforgettable journey of discovery – aboard and ashore.

Mana nui. Bon voyage!



All information is subject to change.



Airline Arrangements

Paul Gauguin Cruises (PGC) recommends contacting the airline(s) directly at least 72 hours prior to departure to reconfirm your flight time. It is also highly recommended that guests check-in at least two (2) hours prior to departure for domestic flights and three (3) hours prior to departure for international flights. Documentation, such as your passport, airline and ship tickets, and vouchers, belong in your hand baggage.

CONTACT INFORMATION

PAUL GAUGUIN CRUISES

In case of emergency and for assistance with reservations, please call PGC at (800) 848-6172 during normal business hours. For air-only emergencies after normal business hours, please call (305) 817-9339.

Hours of Operation

Monday - Friday

- 9:00 am to 8:30 pm Eastern Time
- 6:00 am to 5:30 pm Pacific Time

Saturday

- 10:00 am to 6:00 pm Eastern Time
- 7:00 am to 3:00 pm Pacific Time

Email: CustomerService@pgcruises.com

How to Call the Ship

To call or fax *The Gauguin*:

- Calling the ship from the US **1 954-885-5780**
- Calling the ship from outside the US **1 954-885-5780**

Your phone will be billed at a rate of approximately \$6.95 per minute. *No credit card is necessary, and the communication will be charged to your phone bill.*

For 24-Hour Assistance While Abroad:

If you are outside of the United States and need assistance, please call the PGC office at: +1 (425)-440-6171. If you are calling outside of our normal business hours and have an emergency, please call our after hours support at: +1 (305) 817-9339.

AIRLINES

Air Tahiti Nui — (877) 824-4846 | www.airtahitiniui-usa.com
Air France — (800) 237-2747 | www.airfrance.com
Hawaiian Airlines — (877) 426-4537 | www.hawaiianairlines.com

LOCAL GROUND OPERATOR LOS ANGELES

Los Angeles International Airport

Metro Shore Services

Tel: 562-285-6452

Email: pgcruises@metroshore.com

PAPEETE

If you participate in the PGC standard air/sea program, a local representative will be at the Tahiti-Faa'a International Airport to meet and assist you in every way possible. Upon arrival, please proceed through immigration and customs. After you clear customs, your PGC local representative, Tahiti Nui Travel, will guide you to your pre-arranged transportation.

LOCAL GROUND OPERATOR TAHITI

Tahiti Nui Travel

Tepano Jaussen Street

B.P. 718 98713 Papeete

Tahiti, French Polynesia

Tel: 011 589 46 02 02

Fax: 011 689 46 02 90



Baggage

We suggest that you hand-carry your essentials during embarkation of the ship. Keep important items – including valuables, air and cruise documents, passports, visas, medication, photographic equipment, and credit cards – with you. PGC recommends that you keep a change of clothes with you on international flights. All airlines require carry-on baggage to fit under the seat or in an overhead storage compartment. You may contact the airline directly regarding the specific policies that apply to your flight itinerary.

The FAA requires that all checked baggage be identified with your name, address, and phone number.

RESTRICTIONS

- There is no limit to the amount of personal baggage allowed on board the ship.
- Some airlines place restrictions on the number of bags allowed aboard the aircraft; the industry standard is one piece of luggage per person. Travelers will be liable for charges for baggage that is in excess of the free allowance. Carry-on items are limited to one bag plus one small personal item. Please check with the airline for restrictions or baggage fees.
- The responsibility of PGC for guests' lost, damaged, or misplaced baggage and other personal property is set forth in the ticket contract. PGC cannot be held responsible for unaccompanied baggage sent to the pier prior to your cruise or left on board or on the pier after disembarkation.
- You must also complete and attach the color-coded paper PGC baggage labels to each piece of baggage to assist us in delivering your baggage to your suite/stateroom upon embarkation.

DOMESTIC AIRLINE LUGGAGE

Restrictions In French Polynesia

Please note that domestic airlines in Polynesia have strict luggage restrictions. Below are guidelines for the domestic carrier, Air Tahiti Nui:

- Luggage allowance is 50 lbs. (23 kg) per person. An extra 10 lbs. (5 kg) allowance is dedicated to divers; proof must be provided at time of check in.
- The size of the check-in baggage is limited to: length + width + height < 59 in (150 cm).
- Each boarding passenger is allowed a single 18 x 14 x 8 in (45 x 35 x 20 cm) carry-on weighing at the most 6 lbs (3 kg).
- Any excess luggage will have to be settled directly by the passenger at the check-in counter.
- Any single piece of baggage weighing over 56 lbs (25 kg) will not be accepted at the check-in.
- Heavy luggage may be stored at the Papeete airport storage office, located just 100 feet in front of the terminal (in the parking lot).
- You will be issued a receipt and reunited with the luggage upon your return from the islands. The luggage storage office is usually open as follows:
 - Every day: 2 hours before each international arrival or departure, and 45 minutes before each domestic arrival/departure
 - Mon & Fri: from 5:00 am to 11:00 pm
 - Tue to Thu & Sat: from 5:00 am to 12:30 am
 - Sunday: from 5:00am to 12:00 pm & from 2:30 pm to 12:30 am

Baggage

(CONTINUED)

TIPS & SCREENING

To help with today's rigorous baggage inspections, airlines have issued recommendations that make it easier for your checked bags to pass through screening points:

- Always have personal identification tags on your luggage with your name, address, and phone number printed clearly, both inside and outside of your luggage.
- Mark your luggage with large, colorful decals or other personalization so that it can be distinguished from similar styles.
- Do not lock your baggage due to Transportation Security Administration screening of every checked bag (you may, however, use an approved TSA lock for your luggage – available at most luggage specialty shops); plastic cable ties may be used instead.
- Carry necessary items such as prescription medication in your carry-on bag (subject to security regulations – see “Carry-On Items” below).
- Keep an itemized list of baggage contents and their values.
- Airports may require you to remove your shoes when going through security; for convenience, you may want to wear slip-on shoes.
- Claim your luggage immediately upon arrival.

CARRY-ON ITEMS

For all flights to, from, and within the United States, the Transportation Security Administration (TSA) strictly regulates items that can be carried through airport security screening. Since the rules are subject to change at any time, we strongly recommend that you check directly with your airline when you reconfirm your flight. You can also review the current list of permitted and prohibited items on the TSA website at www.tsa.gov.

Traveler Tip: Once you've cleared the security checkpoint, most major airports have food and beverages available for sale that may be carried on your flight with you.

AIRPORT SERVICES – TAHITI FAA'A

- The Banque Socredo Currency Exchange at the International Airport of Tahiti-Faa'a is open Monday to Friday 8:00 am to 11:45 am and 1:30 pm to 4:30 pm. An ATM is also available at the entrance to the airport.
- Telephones are available; an operator is on duty 24 hours a day.
- Baggage storage is open two hours before each international flight and at varying times during the day.

- The snack bar is located on the ground floor. Another snack bar/restaurant is on the second floor.
- You'll find duty-free shops and a waiting lounge with bar and snacks in the in-transit zone, after you have passed through Immigration.
- Avis, Hertz, and Europcar have a reservations counter, also a taxi stand and taxi phone are available.

Other services include a boutique, newsstand, and flower and shell necklace stand.

For safety and security reasons, guests will not be allowed to leave luggage on the pier prior to embarkation or after disembarkation. Luggage storage facilities are available at the Tahiti Faa'a International Airport.

CUSTOMS REGULATIONS

PGC recommends that you register any foreign manufactured items, such as cameras, lenses, jewelry, watches, binoculars, etc., with U.S. Customs prior to taking them out of the country. Otherwise, you may be required to supply proof of purchase or pay duty on these items upon returning to the U.S. The U.S. Customs service publishes “Know Before You Go,” a travel booklet outlining current U.S. Customs regulations. This booklet is available free of charge by writing to the U.S. Customs Service, P.O. Box 7407, Washington, DC 20044.

Independent Flight Arrangements

PRE/POST-CRUISE HOTEL GUESTS WITH INDEPENDENT FLIGHT ARRANGEMENTS

It is the responsibility of the guest/Travel Professional to ensure that PGC has the most current and updated flight information, so that transfer can be arranged. There will be no refund for non-use if the transfer operates on inaccurate information. Your cooperation is greatly appreciated.

OTHER GUESTS WITH INDEPENDENT FLIGHT ARRANGEMENTS

If you have made your own arrangements for air transportation, ground transfers, and/or hotel accommodations, you are designated as a “cruise-only” guest of PGC. You must make independent transfer arrangements to the hotel or ship if you haven't pre-booked a transfer with PGC.

GUESTS WITH FLIGHT DEVIATIONS

If you deviate from the Standard Air/Sea program, you will need to secure your own transportation to the ship or hotel.

Preparing For Your Cruise

DOCUMENT CHECKLIST

Our goal is to assure that your voyage is a memorable and special experience for you. In order to ensure that your trip goes as smoothly as possible, please take a moment to read through these important reminders, to ensure you have all the proper documentation and are adequately prepared for your trip.

- **Cruise Voucher and Passage Contract** — Please review these documents to ensure that they are correct. Your name should match that of your passport.
- **Airline Flight Information and E-Ticket Data (For Air/Sea Guests)** — Please review your air confirmation to ensure that your flight arrangements are correct. Please contact the airline directly for seating assignments, special handling, and any other special requests, if you have not already done so. You should carry your flight itinerary with you.
- **Ground Transfer Information (For Air/Sea Guests)**
- **Paul Gauguin Cruises Luggage Tags** — These will identify your luggage as belonging to a guest of Paul Gauguin Cruises, to help avoid loss or delay. If traveling with E-tickets, your luggage tags will be presented to you upon arrival at the pier.
- **Shore Excursion Booklet** — To help you select shore excursions over the course of your cruise.
- **Pre- And/Or Post-Cruise Hotel Or Land Package Details And Information Guide** — The local ground operator in Tahiti makes domestic flight and ferry arrangements for island programs beyond Tahiti, and flight/ferry schedules are not always available in advance. Upon your arrival in Papeete, Tahiti, Tahiti Nui Travel (Ground Operator) will present you with your travel documents for your pre-cruise hotel package. For post cruise packages, documents will be presented upon ship disembarkation.
- **Passport** — All guests must be in possession of a valid passport for identification and customs clearance abroad. Passports must have an expiration date of at least six months following the scheduled return date of your vacation. Please contact your travel professional or visit http://travel.state.gov/passport/passport_1738.html for specific requirements. Bring with you a photocopy of the pages of your passport that contain your personal

information and extra passport photographs. These are useful in the event of loss. Please note that passports are collected upon embarkation and held safely by reception, who will take care of all procedures required by the local authorities on your behalf. On the last day of the cruise, your passport will be returned to you at the reception desk upon presentation of your passport receipt.

- **Visas** — You are responsible for securing all proper documentation for the countries you plan to visit. Please consult the U.S. State department or the embassies or consulates of the countries you are visiting for specific visa requirements.
- **Medical Considerations & Vaccinations** — While it is not Paul Gauguin Cruises' policy to require health certificates from a physician, we do ask that you exercise good common sense when preparing for travel to Tahiti, the South Pacific, and Fiji. Every port of call has separate requirements for health certificates, and all guests of PGC are responsible for obtaining required documentation. Consult your healthcare professional for any inoculations you may require, or contact the Centers for Disease Control & Prevention (CDC) toll-free at 1-800-cdc-info (1-800-232-4636) or online at www.cdc.gov/travel.
- **Entry & Exit Fees** – Some countries charge entry and/or exit fees that can only be paid by guests. Please consult your local embassy or the U.S. Department of state at www.travel.state.gov for current information.
- **Minor Child(ren) Traveling With Non-Custodial Adult** – Notarized permission from the child's legal guardian is required.

Please review your travel documents carefully to ensure all the information as listed is correct. Your cruise or cruise-tour is subject to the terms and conditions of the legally binding contract between you, as our guest, and PGC, as set forth in your guest ticket/passage contract. A copy of the terms and conditions is enclosed in your final document wallet and is also available online at www.pgcruises.com.

What To Pack

Due to the nature of the climate in French Polynesia and the South Pacific, we recommend:

- Comfortable walking shoes
- Comfortable active wear for daytime activities
- Country Club resort wear for evenings (Please see page 26 for more information)
- Sun hat, sunglasses, sun block – strongly recommended
- Swimsuits and beach cover-ups
- Swimming t-shirt (or lycra top), preferably long-sleeve
- Comfortable cool clothing of natural fibers
- Insect repellent
- Travel alarm clock
- Jacket or sweater for cool evenings
- Reef shoes*

Please note that complimentary snorkeling equipment is available on board.

If you require prescription medication, be sure to bring enough to last for your entire vacation. It's also a good idea to bring the prescription for your eyeglasses. In addition, many travelers assemble a basic traveling first-aid kit that includes such items as an over-the-counter pain medication, antacids and other over-the-counter stomach remedies, sunscreen, band-aids, antiseptic spray and wipes, the antibiotic you generally use, and an elastic bandage.

* Guests should be aware that shoes suitable for wearing in the water, whether this be reef shoes, sneakers, or old sandals, are imperative for water-based activities. There are corals, urchins, and other marine life that can cause painful cuts and injuries that can be prevented by bringing footwear from home. There is limited opportunity for purchase in the South Pacific. Note that flip-flops are not suitable for this function.

**For safety and security reasons, drones are not permitted to be brought aboard the ship.



Embarkation / Disembarkation

EMBARKATION DAY IN TAHITI

Embarkation begins at 3:00 pm. Passengers flying from Los Angeles in the afternoon with evening arrival in Papeete will transfer directly to the pier for embarkation. Restaurants on board the ship will be open for extended dining hours, though room service will be available for guests arriving on late-evening flights.

Please note that PGC will collect guests' passports upon embarkation, in order to facilitate immigration clearance at every port. Passports will be returned to our guests prior to disembarkation. We suggest that guests make a photocopy of the picture page of their passport and retain it for identification while ashore.

SHIP DISEMBARKATION AND DEPARTURE IN TAHITI

Prior to the end of the cruise, disembarkation information will be provided on board, and color-coded baggage tags will be delivered to your stateroom. Please attach one tag to the handle of each of your bags. Pre-arranged transportation to the airport or hotel will be provided for guests participating in PGC's air/sea and hotel programs.

Following breakfast on board *The Gauguin*, you will be transferred to the airport for your flight home. Please keep all valuables, electronics, and medications in your hand-carried luggage.

If you have made your own flight arrangements or deviated your air schedule from the standard air program, you must make independent transfer arrangements. If you are planning an independent transfer from the ship, please keep in mind it could take up to two hours for the local authorities to clear the ship and allow guests to disembark if the ship has traveled outside French Polynesian waters.

BOARDING ID/KEY CARD

At embarkation, you will receive a boarding id/key card that you must take with you each time you go ashore. This card is proof that you are a guest of *The Gauguin*. Please show this identification at the gangway each time you go ashore and return to the ship.



Currency and Credit Cards

CASH & CREDIT

U.S. Dollars are accepted for exchange at most ports-of-call, as are major credit cards (Mastercard® and Visa® are preferred). We recommend that you start with changing \$200 per person at the airport in Los Angeles or your first international destination. Please note that personal checks are generally not accepted overseas. In French Polynesia the local currency is CFP Franc (XPF is the currency code).

ATMS

There are several ATM networks that allow you to access cash worldwide. Please note that most international ATMS use four-digit numeric pins. If your pin is longer than four digits, you should contact your financial institution for a new pin number. Also, if your pin is alphabetic, translate the letters into numbers before leaving the country. You should be aware that your bank may charge an international transaction fee. For ATM locations in foreign cities, check with your credit-card company or bank. You can also log onto www.mastercard.com or www.visa.com for ATM locations worldwide.

TRAVELERS' CHECKS

If you choose to carry travelers' checks, we recommend \$20 and \$50 denominations for ease of exchange. Please note that many merchants in smaller towns or in remote destinations will not accept travelers' checks and prefer local currency. We regret that travelers' checks are not accepted on board.

CURRENCY EXCHANGE

Your currency can be exchanged at most banks and currency exchange bureaus in the cities on your tour.

CURRENCY ABOARD SHIP

The U.S. Dollar is the standard currency aboard *The Gauguin*, and you may exchange dollars for small denominations of local currency at the reception desk. For your convenience at the time of embarkation, PGC will request a confidential registration of an accepted credit card. The night prior to your final disembarkation from the ship, a detailed statement of your shipboard charges for onboard services and products will be delivered to your suite or stateroom. All such charges must be paid in full by cash or accepted credit card (Visa®, Mastercard®, or American Express®).

LOCAL CURRENCY

For up-to-the-minute exchange rates, you can consult a major newspaper or bank. Also, you can check on the web at www.bloomberg.com.

TRAVEL INSURANCE

If you purchased Travel Insurance through Trip Assure, and have specific questions or concerns, please visit: www.tripassure.com/main/?welcome=pau111OWA



Life Aboard *The Gauguin*

SHIP FEATURES

Our emphasis is on providing every guest on each sailing with a delightful experience, aboard and ashore. Enjoy unsurpassed service and attention to detail amid elegant, relaxing surroundings.

- No more than 332 guests per sailing
- All-inclusive pricing: select wines and spirits, beer, soft drinks, bottled water, hot beverages, and shipboard gratuities for room stewards, dining and bar staff
- Complimentary 24-hour room service, including selections from L'Etoile restaurant during regular dining hours
- All oceanview accommodations, nearly 70% with balconies, measuring from 200 to 588 sq. Ft., including balcony
- A choice of 3 dining venues
- Full entertainment program including Polynesian artists, house band, a pianist, and a professionally operated casino with slot machines
- Spa and beauty services, including hair care, hand and foot treatments, body treatments, facials, and spa programs
- Watersports marina for complimentary kayaking, windsurfing, and paddleboarding, and zodiacs® for optional dive excursions
- Optional PADI SCUBA dive program and certification
- A day at Motu Mahana, PGC's exclusive, private retreat off the coast of Taha'a, featuring Polynesian hospitality, snorkeling, watersports, bar service, and a delicious feast
- Access to an exclusive, private retreat located on a motu off the coast of Bora Bora that offers an idyllic white-sand beach, excellent snorkeling, and bar service
- Fully equipped fitness center
- Presentations by local naturalists and special guests
- Book and DVD library (open 24 hours a day)

- Wi-Fi hot spots in all suites/staterooms and common areas, as well as guest-accessible computers, available 24 hours a day for a nominal fee
- Laundry and professional eco-friendly cleaning services available
- Certified medical services

IN-SUITE & IN-STATEROOM AMENITIES:

- Refrigerator stocked and replenished daily with soft drinks, beer, and bottled water
- Fresh fruits, replenished daily
- Fresh flower arrangement upon embarkation
- Queen-size bed (a limited number can have twin-bed configuration)
- Spacious bathroom with full-size tub, and luxury beauty products including shampoo, conditioner, moisturizer, and bath gel (*additionally, a small selection of sundries are available in La Boutique.*)
- Luxury linens, feather-down duvets, robes, and cotton slippers
- Desk/vanity area with stool, hairdryer, and 110v and 220v outlets
- Closet (drawers, skirt/slack hangers, shirt hangers, and shoe rack) *During your cruise, baggage is stored under the bed. Should you require space for additional suitcases, please contact your steward/stewardess or butler.*
- Electronic safe located inside the closet (*PGC is not responsible for any personal articles, including money, jewelry, cameras, binoculars, documents, or any other items you personally retain in your stateroom. You are encouraged to leave expensive jewelry and watches on board the ship and only carry sufficient cash or a credit card for expected purchases ashore.*)

Life Aboard *The Gauguin*

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- Umbrella (1 per suite or stateroom)
- Separate sitting area with sofa, stool, and coffee table
- TV and CD/DVD player with complimentary in room movie channels and DVD library on board
- iPod® music system in all butler suites and staterooms
- Direct-dial satellite telephone
- Individually controlled thermostat for air conditioning and heating

Complimentary overnight shoe shine service is also available. Please contact your steward/stewardess or butler for this service.

Onboard Services

RECEPTION DESK | DECK 4

Located on deck 4, the Reception Desk is staffed around the clock to answer your questions and provide general assistance. It also presents both the ship's and our guests' documentation to the local authorities. Reception can also accept payment of your shipboard account at the end of the cruise. Please note that travelers' checks are not accepted on board. A large selection of DVDs is available at the reception area.

Hours of Operation: 24 hours a day

TRAVEL CONCIERGE DESK | DECK 4

Book shore excursions, arrange travel plans, and more.

GUEST RELATIONS MANAGER | DECK 4

To make special arrangements on board, please contact the Reception Desk, located on Deck 4, for referral to the Guest Relations Manager. A listing of all ship office hours can be found in the *la Orana* daily program.

DIVE DESK | DECK 4

You may sign up for a SCUBA dive or training session at the dive desk, located near the Travel Concierge Desk. If you are a certified diver, simply identify yourself to the sport coordinators at the Dive Desk on the first day of the cruise.

Beauty & Fitness

DEEP NATURE SPA BY ALGOTHERM | DECK 6

Here, expert therapists and aestheticians offer an extensive menu of massage, skin care, and facial treatments.

Salon staff: 1 hairdresser, 2 manicurists

Spa staff: 3 therapists, 2 aestheticians

Spa: 5 private treatment rooms, 1 sauna room, 1 steam room

Note: Each staff member can accommodate 7-8 guests per day. The number of staff may vary.

Hours of Operation: 8:00 am to 7:30 pm

FITNESS CENTER | DECK 6

Our fitness center is fully equipped with a wide range of equipment (subject to change):

- Weight Lifting Machine (1)
- Ellipticals (2)
- Treadmills (3)
- Stair Climbers (1)
- Recumbent Bicycle (1)
- Upright Bicycle (1)
- Free Weights Range From 5–50lbs With Bench
- Table Tennis — Deck 5 (Le Grand Salon)
- Walking Track — Deck 9

Hours of Operation: 5:00 am to 10:00 pm





Dining Options

L'ETOILE | DECK 5

Open for dinner only, our elegant main dining room surrounds you with a perfectly appointed décor, crisp linens, and an array of tempting specialties, expertly prepared.

Cuisine: Five-star international cuisine served *à la carte*, with six to eight entrée selections that change daily. The principal restaurant on board, it features contemporary cuisine, a “well being” menu, vegetarian dishes, local specialties representing the cruise destination, and any special dietary request guests may have (with advance notice).

Dining Guidelines: Open seating dining – reservation is not required, and larger groups can be accommodated.

Hours of Operation: *Dinner, 6:30 pm to 9:30 pm*

LA VERANDA | DECK 6

Here, breakfast and lunch can be enjoyed *al fresco* or in the sophisticated, relaxed setting of the restaurant, which is transformed into an elegant, reservation-only dining venue for dinner.

Cuisine: The culinary creations of Jean-Pierre Vigato, Chef Propriétaire of the world-renowned, Michelin-rated restaurant Apicius in Paris, are featured at dinner, which is inspired by traditional French cuisine. For lunch, dine *à la carte*, or enjoy the buffet, often featuring an international theme. Breakfast is also served buffet-style.

Dining Guidelines: Reservations are required for dinner. In order to accommodate all our guests and to ensure a quality dining experience, we regret that we cannot accept any pre-cruise reservations. Furthermore, to maintain the food quality in La Veranda, we cannot accept groups larger than eight guests at a time. If arrangements for larger groups are approved, a pre-selected La Veranda menu must be agreed upon.

Hours of Operation: *Breakfast Buffet, 7:30 am to 9:30 am; Lunch Buffet, 12:00 pm to 2:00 pm; Dinner, 6:30 pm to 8:30 pm, by reservation only*

LE GRILL | DECK 8

Greet the sun with a buffet breakfast or enjoy a poolside lunch. Dinner features local and Pacific Rim-inspired flavors.

Cuisine: Casual poolside breakfast and lunch include a tasty selection of grilled dishes. For dinner, a casual *à la carte* menu is served. The menu features enticing local Polynesian dishes infused with exotic spices and fresh local fish grilled to your perfection.

Dining Guidelines: Reservations are required for dinner. In order to accommodate all our guests and to ensure a quality dining experience, we regret that we cannot accept any pre-cruise reservations. Furthermore, to maintain the food quality in the Le Grill, we cannot accept groups larger than eight guests at a time. If arrangements for larger groups are approved, a pre-selected Le Grill menu must be agreed upon.

Hours of Operation: *Breakfast Buffet, 7:00 am to 9:30 am; Lunch Buffet, 12:00 pm to 2:00 pm; Dinner, 6:30 pm to 8:30 pm, by reservation only. Hours may vary, according to itinerary.*

SPECIAL MEAL REQUESTS

If you have special dietary requirements, please notify the PGC Reservations Department at least **eight weeks** prior to your sailing date. This is particularly important if specially purchased food items are required. After boarding, please contact the Maître D' to review your requirements.

Entertainment & Nightlife

After an adventurous or relaxing day, the night is yours to do as you please aboard *The Gauguin*.

LE CASINO | DECK 5

On any evening, you are welcome to try your luck at Le Casino. Games and table limits* include:

1 Blackjack Table (\$5–\$50)

1 Roulette Table (\$5–\$500 maximum payout)

13 Slot Machines

**Table limits are subject to change.*

Hours of Operation: *The Casino is closed in port due to Customs regulations. Hours may vary, according to itinerary.*

LE GRAND SALON | DECK 5

Watch spectacular performances featuring the arts of the islands and more in Le Grand Salon.

Hours of Operation: *Hours vary, according to itinerary and performance times.*

LA PALETTE | DECK 8

In this versatile lounge, you can enjoy a morning snack or afternoon tea, and enjoy a nightcap and dance under the stars to the strains of live music.

Hours of Operation: *Early Riser Continental Breakfast, 6:30 am to 11 am; ; Juice Bar, 6:30 am to 9:30 am; Bar Service, 4:00 pm to 2:00 am. Hours may vary, according to itinerary.*

LE PIANO BAR & ART GALLERY | DECK 5

Le Piano Bar offers an intimate atmosphere for guests who like to enjoy their preferred cocktail while listening to a talented house pianist. Guests are also invited to browse the artwork on display in this area. Most paintings and artifacts displayed are available for purchase.

Hours of Operation: *6:00 pm–until....*

Other Onboard Services

BAR DU SOLEIL | SUN DECK

The sun deck bar is open only for special occasions and upon request for hosting group cocktail parties.

Hours of Operation: *As required, weather permitting*

LA BOUTIQUE | DECK 6

Find a selection of clothing items, famous Tahitian black pearls, and duty-free gifts from around the world in our onboard boutique. A limited selection of sundry items and other travel necessities is also available for purchase.

Hours of Operation: *Embarkation day: 3:30 pm–5:30 pm (one hour closure for safety drill) and 6:30 pm–9:30 pm
Port days: 8:00 am–12:00 pm and 5:00 pm–9:00 pm
Sea days: 9:00 am–12:00 pm and 2:00 pm–8:00 pm
(Note: Hours are subject to change and will be printed on your la Orana daily program.)*

INTERNET CAFÉ | DECK 5

Currently, there are 8 computers with Internet access in the Internet Café. Wi-Fi is available in all common areas and suites/staterooms.

Hours of Operation: *Internet Café is open 24 hours a day.*

PHOTO SHOP | DECK 5

The Photo Shop offers professional photography services so that guests may take home visual memories of their voyage. The Photo Shop offers albums, folios and frames, batteries, single-use cameras, digital cameras, photo accessories, and media cards, and also prints photos from guests' digital cameras.

Hours of Operation: *9:00 am–10:30 pm while at sea, but hours may vary. (Due to Customs regulations, the Photo shop cannot be open while ship is in port.)*

O FARE TAHITI | DECK 6

Peruse historical Tahitian artifacts in our small museum, which also frequently features artwork from local artists. A Reading Gallery with comfortable seating and a small library is also located in this area.

Hours of Operation: *O Fare Tahiti is open 24 hours a day.*



Swimming & Watersports

POOL & POOL BAR | DECK 8

The pool on Deck 8 invites you to take a dip—or perhaps take a SCUBA diving course.

Hours of Operation: Bar Service 9:30 am–6:30 pm. Hours may vary, according to itinerary.

WATERSPORTS MARINA | DECK 3

As a guest aboard *The Gauguin*, you can enjoy water-based options not available to ships with larger footprints. Take advantage of the irresistible waters from the ship's retractable watersports marina. Launching from the marina on the ship's aft, you can enjoy complimentary windsurfing, kayaking, or paddleboarding in select ports, weather permitting. Or board a Zodiac® and embark on an optional SCUBA adventure. *The Gauguin* offers SCUBA diving for all levels of experience and PADI certification on board for novice divers, as well as classes at all levels from beginner to advanced diving techniques, supervised by our own staff of PADI dive instructors. *The Gauguin* is also the only option for diving in the Marquesas.

Please note: Dive certifications are subject to availability.

Kayaks can also be used from our private beach off the coast of Bora Bora and from the beach of our own private motu off the coast of Taha'a. The sit-on-top kayak is easy to use with good stability and flotation. It is a great way to see the ship from a distance or to burn off a few calories.

WATERSPORTS SAFETY

Please note that no swimming, snorkeling, or SCUBA diving is allowed from the ship's marina.

REQUIREMENTS

- All users of any watersports equipment must wear a life jacket when provided by the Sport Coordinators.

- All users must follow the safety guidelines set by the ship and must sign a liability disclaimer before accessing the marina platform or using any of its equipment.
- Children must be under supervision of a parent at all times. Unaccompanied children must be at least 18 years of age.
- Guests with a bad back should refrain from using kayaks.

SNORKELING

Paul Gauguin Cruises provides complimentary snorkeling equipment that you are welcome to keep for the duration of your cruise. Snorkeling is available on a number of shore excursions, or enjoy complimentary snorkeling from our private beaches. For safety reasons it is forbidden to dive, swim, or snorkel from the ship's marina.

SNORKELING SAFETY GUIDELINES

- Never snorkel alone.
- A snorkeling vest is recommended at all times. The vest can provide additional buoyancy if needed and assist in making you visible to all boat traffic.
- Please do not touch, kick, walk on, or disturb coral in any way. The coral is very sharp and may cause abrasions or cuts. It is also very fragile and the slightest touch by you can fatally damage sections of the reef.
- Please wear adequate sun protection.
- Wait to eat or drink alcoholic beverages until after snorkeling or enjoying watersports activities.
- Be aware of occasional currents that can carry you far away. Stay within swimming distance of the beach/boat. It is easier to swim at an angle than across the current.



General Shipboard Information

ANNOUNCEMENTS AND IA ORANA DAILY PROGRAM

Important announcements are provided via the ship's public address system. The *la Orana* daily program contains important information about daily activities, schedule changes, dining hours, and the hours kept by La Boutique and various departments on board. It will be placed in your suite/ stateroom each evening to keep you well informed for the next day.

CHILDREN

Guests should note that there are no special facilities or onboard programs for small children on *The Gauguin*, with the exception of designated cruises during the summer and select holidays, when a special family program is offered for a nominal charge. Children under the age of 18 must be accompanied on the cruise by a parent or other responsible adult over the age of 21. Children under the age of 12 must be accompanied at all times by a responsible adult while on board the ship. PGC is unable to accept infants under 1 year of age and reserves the right to limit the number of children.

CLIMATE CONTROL

Although the ship maintains a comfortable temperature at all times, each suite/stateroom has its own individually controlled thermostat for air conditioning and heating. Please contact your stewardess if you have any questions.

CLOTHING ABOARD SHIP

Country Club Casual, or elegant resort wear, is appropriate dress for all evenings aboard *The Gauguin*. Country Club Casual consists of a dress, or skirt or slacks with a blouse or sweater for ladies, and slacks and collared shirts for gentleman. No ties are required at any time, although gentlemen may opt to wear a jacket to the Captain's Welcome Reception. Please note that casual wear such as shorts, t-shirts, casual jeans (frayed and/or with holes), baseball caps, flip-flops, and Crocs are not considered appropriate after 6:00 pm in all restaurants and lounges. Bathrobes and bathing suits are not appropriate in the ship's restaurants and lounges, and shirts and shoes are required in all public areas at all times.

DISABLED GUESTS

Guests requiring special consideration on board due to physical disabilities are requested to inform us at time of reservation. It is necessary for all disabled guests to travel with a partner who will provide all support and assistance required. Due to the weather, natural terrain, and modes of transportation involved, disabled guests may find it impossible to participate in certain excursions. A wheelchair-accessible stateroom is available, and PGC is more than willing to provide further information regarding guests with special needs upon request. Proof of ability to travel may be required.

General Shipboard Information

(CONTINUED)

DRONES

For safety and security reasons, drones are not permitted to be brought aboard the ship.

ELECTRICAL OUTLETS/APPLIANCES

The standard electrical voltage is 220 volts. In the bathrooms you will find a 110-volt AC outlet to accommodate most U.S. standard shavers. There are both 220 volt and 110-volt AC outlets in the suite/stateroom beside the dressing table mirror. For safety reasons, travel irons are not permitted on board.

ELEVATORS

There are two elevators located forward and two elevators located aft of the ship. Please note that the Marina is not accessible via elevator.

GRATUITIES & TIPPING GUIDELINES

All shipboard gratuities are included in your cruise fare. If you feel strongly about expressing your gratitude to the crew, you can make a donation to the Crew Appreciation Fund at the Purser Office. This money is used for crew parties and events. Tipping for services beyond those provided aboard ship are a personal matter and entirely at your discretion. The following are suggested guidelines should you wish to provide a reward for service:

Porterage: Included at hotels and airports, except in Customs area

Dining on Your Own: It is normal to tip anywhere from 10%-18% for satisfactory to extraordinary service. Don't forget to check your bill to see if service was added automatically.

Local Guides/Drivers: \$2 per person per day

Tipping is not customary in Tahiti; it is not necessary to leave tips in restaurants or tip cab drivers unless you wish to reward some truly exceptional service.

GOING ASHORE

Once local authorities have cleared the ship, you are free to disembark. Whenever you leave the ship, please carry your boarding ID/key card with you, as this identification will ensure that you'll get back on board quickly and easily.

LIQUOR

Onboard beverages are complimentary, including soft drinks, juices, bottled water, hot beverages, beer, and select wines and spirits. Guests may contact their steward/stewardess or butler for any in-suite/stateroom beverage needs. The drinking age on board is 21.

LAUNDRY AND VALET SERVICES

Onboard laundry and valet services, including pressing and professional eco-friendly cleaning are available and may be arranged through your steward/stewardess. Consult the onboard price list.

You may also purchase a pre-reserved laundry package before boarding. Laundry service must be reserved in advance and will be charged to guests onboard account. Cut-off date for adding a laundry package to a booking will be 24 hours before sailing. There is no limit on items. Professional eco-friendly cleaning and express services are not included in the package price. Cut off for laundry service will be noon the day before the last day of the cruise, at which time all items need to be received by laundry. Laundry packages cannot be purchased onboard. To request this package, visit www.pgcruises.com/gifts

7-night cruise (per cabin, double occupancy)	\$129
10-night cruise (per cabin, double occupancy)	\$189
11-night cruise (per cabin, double occupancy)	\$199
12-night cruise (per cabin, double occupancy)	\$219
13-night cruise (per cabin, double occupancy)	\$239
14-night cruise (per cabin, double occupancy)	\$249

Single occupancies are 50% of double occupancy prices. Laundry rates are subject to change at any time.

MEDICAL SERVICES

The medical center is designed to provide medical care for certain temporary illnesses and accidents. These facilities are not intended or capable of providing ongoing treatment of pre-existing medical conditions. Any such special requirement or need for health services aboard ship must be cleared in writing with PGC before final booking(s) will be accepted. The ship's licensed and registered doctor and nurse are on 24-hour call for professional and emergency services, which are available

General Shipboard Information

(CONTINUED)

at customary charges. For guests requiring oxygen equipment, an oxygen concentrator is the only form of oxygen equipment allowed aboard ship and must be provided by the guest. PGC wheelchairs on board are for emergency purposes only.

NEWS SERVICES

A daily satellite newspaper may be delivered to your suite/stateroom to keep you abreast of important and timely world news while aboard the ship. In addition, newspapers from around the world are available for purchase. The ship's library also carries weekly news magazines and periodicals, when available. Cable news channels are offered on in-suite/stateroom TV programming.

PETS & ANIMALS

Pets and animals are not permitted aboard *The Gauguin*.

READING GALLERY & DVD LIBRARY

A library with a selection of book titles is located on Deck 6 Reading Gallery. A large selection of movies is available at the Reception Area on Deck 4.

SAFETY AT SEA

The Gauguin fully complies with all national and international regulations with respect to safety at sea. Furthermore, it is in compliance with the International Convention of Safety of Life at Sea (SOLAS) – 1974 and 1992, International Maritime Organization amendments of 1978, 1981, 1983 and 1992, and the International Convention for the Prevention of Pollution from Ships (MARPOL).

Lifeboat Drill: In compliance with SOLAS, an emergency boat drill takes place on all guest ships at the beginning of the journey. Participation in the drill is mandatory for all guests. During the drill, all services are suspended. You can find the number of your assembly station and the location of your life vest on the information board in your suite/stateroom. The exercise will commence when the alarm system sounds seven short tones, followed by one longer tone. When you hear the signal, please proceed to your assembly (muster) station. Signs pointing the way to the assembly station are installed along the corridor. Once you've reached the assembly station, you

will be given further instructions. Elevators cannot be used at any time during the drill. Open decks can be damp and slippery. Therefore, please do not run. Flat shoes should always be worn on the deck area.

SHORE EXCURSIONS

Carefully planned excursions are available for each port of call on your cruise and are detailed in a separate brochure or online at www.pgcruires.com. Tours with limited availability will be confirmed strictly in the order in which requests are received. The PGC representative on board the ship will also be happy to assist with private arrangements, subject to availability. Please remember that most excursions are not included in the basic cruise fare and are dependent on local conditions. The safety of the ship, especially its guests and crew, will remain our top priority. Please follow the instructions and advice of the staff during all shore excursions and observe all guidelines regarding environmental protection.

SHORE EXCURSION SAFETY CONCERNS

You should be aware that many excursions require shoes suitable for water use (see "What to Pack"). Excursions, in particular those taking place in boats or in the water, involve additional safety concerns. You must be aware of your own comfort level in boats and while in the water. For the safety of all guests, it is imperative that you follow the instructions provided by the tour staff and local guides. Currents and water conditions can be unpredictable. Sudden movement in boats can cause instability that is unnerving to other guests and can be dangerous. You should remain seated while in boats and follow the loading and unloading instructions of the guides.

STEWARDS OF NATURE

During the summer months and holiday season, Stewards of Nature: a Wildlife Conservation Society (WCS) Partnership, is offered aboard the *The Gauguin* and invites guests to discover and value nature through hands-on, interactive learning for children ages 7-17, as well as family members. Once aboard the ship, the WCS naturalists will gather with families and provide a program introduction and itinerary for the duration of the voyage. Every day, there will be a combination of island and/or beach excursions, science activities, crafts, games, and

Staying Connected at Sea

other adventures. While all of the items on the itinerary are included for kids through the nominal fee paid at booking, family members are invited and encouraged to participate in most activities for the additional cost of the shore excursions.

PHOTOGRAPHY CONCERNS

While French Polynesia offers many spectacular sights for photographers, certain considerations must be taken into account when participating in shore excursions, as PGC is not liable for damage or loss to camera equipment. Many excursion vehicles are open to the elements, and a sudden downpour of rain or the possibility of seawater coming into boats is very real. Disposable waterproof cameras are strongly recommended for all water-based shore excursions. Sensitive equipment should be protected in waterproof bags.

SMOKING

For the comfort, convenience, and safety of all our guests, smoking is only permitted in specific outdoor designated smoking areas on Deck 5 starboard and portside forward, La Palette starboard, and Bar Du Soleil starboard. Cigar smoking is only permitted at La Palette, outside starboard, and pipe smoking is not allowed on board. Smoking is prohibited in staterooms, suites, and private balconies.

Smoking Safety Notice: Always use the ashtrays and never throw cigarettes overboard – they could be blown back into the ship and cause a fire.

SPECIAL GUESTS

Paul Gauguin Cruises welcomes special guests representing a wide variety of interests aboard select sailings of the *The Gauguin*. Upcoming guests include local naturalists and experts on art, wine, cuisine, and Polynesian life and culture. Depending on their specialty, these guests will offer their insights through lectures, workshops, craft demonstrations, wine tastings, dives, and more. Visit www.pgcruises.com/guest-hosts for details.

VISITORS ON BOARD

Requests for visitors should be made in writing 30 days prior

to sailing via our Reservations Department. Once on board, requests should be made at reception and require a minimum of 72 hours' notice. Please note that visitors may be restricted for security reasons. Requests for dining room or stateroom party arrangements must be confirmed in advance with the Hotel Director. Please note that a dining fee will apply.

WAKE-UP SERVICE

Wake-up service is provided to all guests upon request. Please ask your steward/stewardess or butler for instructions, or refer to the directory located in your stateroom.

ONBOARD TELEPHONE

Each suite/stateroom contains a direct-dial telephone. Direct-dial satellite calls can be made from your suite/stateroom and will be charged to your onboard account. Charges for maritime satellite communications are significantly higher than those of land systems.

ONBOARD TV

Enjoy uninterrupted TV programming throughout your voyage aboard the *The Gauguin*, whether the ship is at sea or in port. MTN Worldwide TV, provider of *The Gauguin's* Internet Café and Wi-Fi services, now lets you tune in to BBC World News, CNBC, Fox News, MSNBC, Sky News, Sky Sports News, Engage!, Prime U.S., and other special-events programming from the comfort of your suite or stateroom, 24 hours a day.

INTERNET ACCESS ABOARD THE GAUGUIN

Our onboard Internet Café is open 24 hours a day and features private terminals where guests have the ability to surf the web, chat online, and access private email accounts. Internet access is also facilitated by our ship-wide Wi-Fi network. Guests may use personal laptops, smartphones, and all other Wi-Fi-equipped devices while on board and have most software installed on them without restrictions.

PURCHASING INTERNET ACCESS

Internet access is complimentary for guests in the Owner's and Grand suites. Instructions on how to create an account and pricing details are available onscreen in the Internet Café or on guests' laptops once connected to wifi service. Internet pricing is identical, whether guests use the Internet Café terminals,

Staying Connected at Sea

(CONTINUED)

personal laptops, or other wireless devices. All Internet access charges will be billed directly to guests' onboard accounts. A one-time \$3.95 activation fee applies to each user on his or her first login only. Users will then be presented with a choice of packages, which are transferable between Internet Café terminals and personal laptops/wireless devices, can be used anytime throughout the cruise until debarkation, and don't have to be used in a single session. No refund will be awarded for unused minutes. Upgrading a pre-selected pricing option is not available, and packages are subject to change.

PACKAGE	MINS	PRICE	PRICE/MIN
Pay-as-you-go	1	\$0.55	\$0.55
Small package (individual light user)	100	\$35	\$0.35
Medium package (individual heavy user)	250	\$62.50	\$0.25
Large package (family share and power user)	400	\$80	\$0.20
Unlimited Daily Time Plan*	N/A	\$29 per day	N/A

Pay-as-you-go is available until 10:00 pm the last night of the cruise. Time Plan minutes can be used until 10:00 am the following day.

*Unlimited Daily Time Plan must be purchased for the entire length of voyage, is billed in 24-hour increments based on the time of purchase and will automatically calculate the total price at the time of purchase.

WHAT TO EXPECT FROM OUR INTERNET

At PGC, we strive to bring our guests the best possible experience at a reasonable cost. Our Internet plans are no exception. Internet connectivity at sea is much different from what we are used to on land, however, so we'd like to give you an idea of what to expect.

Aboard all ships, we rely on satellites to connect to the Internet. The distance a signal has to travel just to connect you to the Internet is almost 50,000 miles, and that takes time. That's why a typical broadband connection at home is roughly 20-40 times faster than what we can get on board our vessel. In addition, this connection to the ship is shared with everyone on board. The number of people using the

connection at any given time will have an impact on the speed of the connection as well. So we ask that you understand that your Internet experience on board will be different from what you are used to on land.

SENDING MESSAGES TO GUESTS ON BOARD

To send a message to a guest aboard *The Gauguin*, you must fill out an online form using the guest's full name and stateroom number. Incoming messages are printed and distributed to the guest in paper format.

Incoming messages will be billed to the guest. The Guest Contact form can be filled out at www.pgcruises.com/guest-contact.

Note: All communications information and charges are subject to change.

MOBILE PHONE CONNECTIONS AT SEA

The ship is equipped with an advanced cellular network on board. This network allows you to make as well as receive calls on your personal mobile phone. Mobile phone service will be available for use when the ship is in international waters. All charges will be conveniently billed to you by your cellular provider.

MOBILE PHONE ETIQUETTE

While we are pleased to offer the convenience of mobile phone service, we kindly request your cooperation in practicing the following as a courtesy to your fellow passengers:

- In public areas, set your ringer to vibrate and avoid loud conversations.
- If you must speak loudly, please continue the conversation in your stateroom.
- Avoid using your mobile phone in the theaters, show lounges, dining rooms, and spa areas.

MOBILE PHONE SERVICE AVAILABILITY

Mobile phone service will remain available while the ship is at sea. When the ship is in port, you can connect to the local shore-based roaming networks that are available as permitted by your cellular provider. Staterooms and upper decks of the ship have been designated as mobile phone areas. Availability, timeliness, and reliability of service are subject to

Staying Connected at Sea

(CONTINUED)

radio transmission and satellite limitations caused by system capacity, system repairs and modifications, your equipment, signal strength, weather, physical obstructions, and other conditions. Other restrictions and limitations may apply.

MOBILE PHONE SERVICE REQUIREMENTS

Your cellular provider must have a roaming agreement with MCP in order for you to use your phone with this service. Not all prepaid phones are supported. Your mobile phone must be able to roam internationally.

HOW TO USE YOUR MOBILE PHONE

User must dial “+” or “00”, the country code, city code, and full number to call any country, including their country of origin. For example, to call the United States dial +011 xxx-xxx-xxxx.

DATA SERVICE

If your cellular provider supports GPRS, you can use compatible data-capable devices, such as a smartphone. Please contact your cellular provider for pricing, as you may incur charges for incoming and outgoing emails and data.

CHECKING VOICEMAIL

If your cellular provider supports voicemail access from abroad, you will be able to use this service on board. Please contact your cellular provider’s customer service department with any questions or concerns regarding voicemail.

TEXT MESSAGING

If your cellular provider supports international text messaging, you will be able to use this service on board. Please contact your cellular provider’s customer service department for more information.

CHARGES, BILLING, AND CUSTOMER SERVICE

Usage rates for your mobile phone are determined by your cellular provider. Please note that you will be charged for calls to any toll-free numbers, and you will be charged by your cellular provider for international roaming usage on your mobile phone bill. It can take up to 60 days for charges

incurred while at sea to appear on your bill. For more information, please contact your cellular provider’s customer service department.

QUESTIONS?

Please note that the onboard staff does not have access to your service information or billing records. Actual service availability depends on the cellular provider’s participation and service permissions. For questions about your service or about billing, please contact your cellular provider’s customer service department.

EXPLANATION OF RATES & CHARGES

Onboard mobile phone service is provided by Maritime Communications Partner (MCP). The following is required to use this service:

- A compatible mobile phone capable of roaming internationally
- Service with a cellular provider that has a roaming agreement with MCP

Your cellular provider will determine the international roaming rates you pay for usage. Paul Gauguin Cruises does not add any additional fees for this service.

MCP provides voice, SMS, and GPRS data services. MCP and your cellular provider are not affiliates of the cruise line. Your cellular provider is solely responsible for the services, charges, and customer service support provided to you.

Visit Us Online

MANAGE YOUR TRIP — VISIT US ONLINE FOR 24-HOUR SERVICE & INFORMATION

You've got questions? We've got answers! Find out how easy it is to plan and reserve your vacation to the exquisite islands of Tahiti, French Polynesia, and the South Pacific aboard the award-winning m/s *Paul Gauguin* online, any time day or night. It's all part of Paul Gauguin Cruises' commitment to providing you with the highest level of service, including the opportunity to:

- Review your reservation details and verify your personal information
- Extend your cruise with a pre- or post-cruise Hotel Program and pay online
- Reserve your cruise shore excursions
- Fill out important forms such as preferences for in-suite complimentary liquor and additional bedding requirements
- Make the full payment for your cruise
- Find a Travel Professional
- View an e-brochure or request a brochure
- Experience a Paul Gauguin cruise through enticing videos

Register for "Manage Your Trip" today! We look forward to serving you.



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